NTR Enhancement User Journey Map		PASTONO PASTO ANAMESICANS ACCESS		Authorities accus						
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Sec. meaning	Future enhancements (Phase 3)			7		7-7-	~			~

NTR Enhancement User Journey Map		Public ur	FRONTEND authenticated access	AUTHENTICATION	BACKEND Authenticated access	
	Stage	Understand web services	Develop user system	Authenticate	Consume NTR data	Upload NTR data
	Description	Users access the public-facing website learn about what web services can offer and how to access it.	Users of the public-facing website develop and test their own system in the web services sandbox.	Users identify themselves through an authentication service to establish a web services account.	Authenticated users connect to the NTR through web services to extract selected data through automated or manually triggered events.	Authenticated users with read/write access input data to the NTR.
	Users					
	Web Services Users (4 users with read/write access) I am an appointed representative of an organisation that consumes NTR data via web services and inputs data into the NTR. I may be from a VET regulator (ASQA, VRQA, TAC WA) or NCVER. I wont to update NTR data.		Develop own system capability (offline)	Approved system authentication	NTR data consumed by user system	ANEXCO and ACETO classification Upload NTR data from quicked systems VET repaisers STO and exception count data quicked sout data quicked sout data.
	Web Services Users (approximately 80 active users with read only access) I am an appointed representative of an organisation that consumes NTR data via web services. I may be from an STA, an RTO, a commercial developer/operator of student management systems or an administrator of other DEWR services. I want to consume NTR data via APIs for use in my own organisational system/s.	Access information on web services Opening of the control of the	Develop own system conhiling portions of consumer AP's consumer AP's	Machine credential established through RAM	NTR data consumed by user system	
	System component	Website	- Web services		Web services	Web services
	New functions and support features	Access Instructions for sets services and netfications		Login Instructions	RESTful APIs New data fields Flags for products available for review	
	Current state pain points	Many users are unaware of web services sortion street for the services sure for the services functionality.			Users want modern APIs to decrease data perjuad volume. VIII. Some data that users need it not sold users if training products are correctly viiii.	

NTR Enhancement User Functions

Website - view only

Website - upload/edit/comment

Access NTR data: Search, filter and download training products and RTO information

Engage: Subscribe to notifications and identify training products under development

Organisations and individuals

qualification holder).

Volumes).

Registered Training Organisations

Trainers, assessors and administrative staff from RTOs who need training products and supporting documentation (Companion

People who need information on training products and/or RTOs for personal or professional purposes. They may be acting

professional association, union, industry

peak body or employer) or an individual (e.g.

VET researcher or consultant, HR or training manager, career counsellor, VET learner or

on behalf of an organisation, (e.g.



Industry Clusters

Industry Cluster staff and appointed representatives who are responsible for uploading plans and associated documents, conducting consultations, and developing, reviewing and publishing training packages.



Commonwealth & States/Territories

Senior Responsible Officer who has visibility of the TPD process at key stages.



Assurance Body

Assurance Body representative who is responsible for conducting TP compliance assessments.



DEWR

DEWR staff who monitor the TPD process and Industry Cluster performance, and administer the NTR system.



Industry Clusters

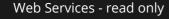
Industry Cluster officer responsible for managing user permissions for their staff and appointed representatives.





TP Consultation Participants

Individuals and organisational representatives who provide feedback through public or targeted consultation processes. Includes all training package stakeholders: industry peak bodies, unions, RTOs, licensing authorities, WorkSafe Australia, employers, Commonwealth, States and Territories.



Web Services - read/write

Upload: Input data on RTOs, accredited courses and industry classifications

Consume: Extract selected data through automated or manually triggered downloads



RTOs and RTO service providers

RTO systems administrators and providers of student management systems who extract NTR data for use in their own RTO management systems.



Commonwealth & States/Territories

Government systems administrators who extract NTR data for use in their own systems, e.g. USI, ADMS, MySkills and State/Territory training systems.



VET Regulators

Regulator systems administrators establish connection to upload RTO and accredited course data in accordance with legislative requirements.



NCVFR

National Centre for Vocational Education and Research systems administrators establish connection to upload classification data for TPs.